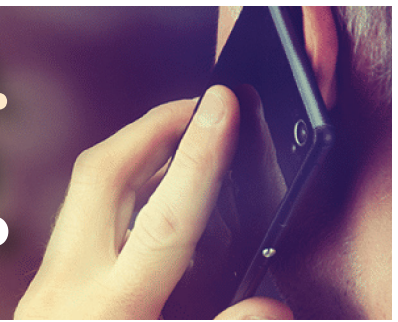


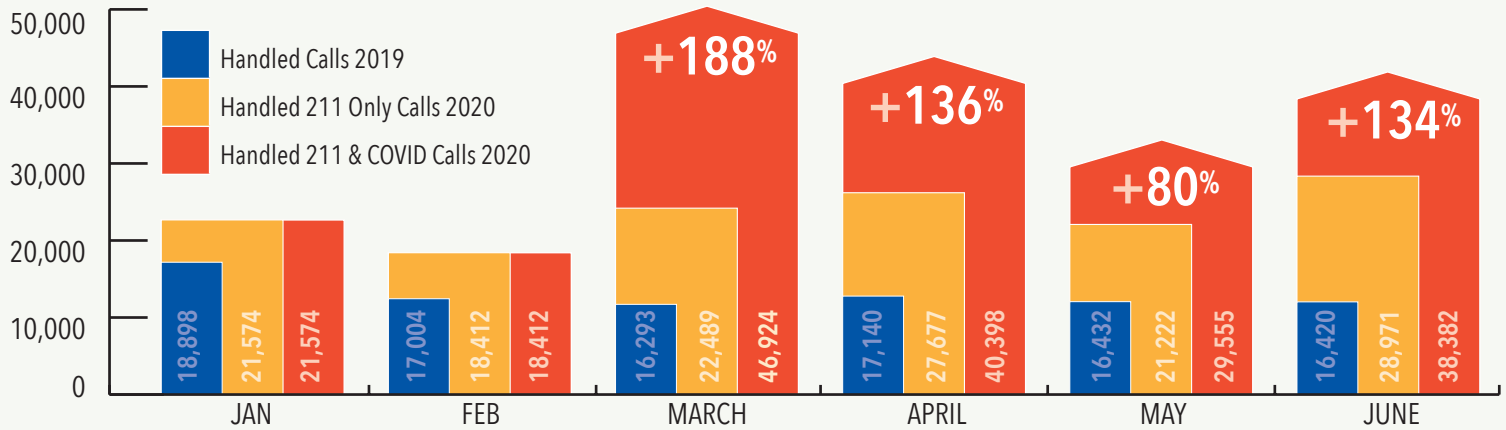


Washington

GET CONNECTED. GET HELP.



INCREASE IN CALLS FROM 2019 - 2020



In the Jan-June 2020 period,
**WA 211 AGENTS CONNECTED
RESIDENTS TO AREAS OF NEED:**

HEALTHCARE*



52,518

FOOD



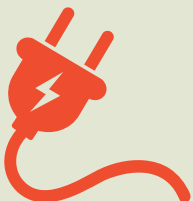
5,818

SHELTER**



34,076

ELECTRIC



6,618

TAX PREP



4,361

ALL OTHERS



16,892

* Includes: Other healthcare 9,980; Coronavirus 42,538

** Includes: Rent assistance 15,164; Low-cost housing 9,098; Shelters 6,024; Housing & Shelter 3,79

*WA 211 meets unique needs
for families and communities.*

TOP FIVE SPECIALIZED SERVICES:



Provides Earned Income Tax Credit outreach and free tax site info



Supports the Basic Food Program: Pre-screens for eligibility and assists callers with completing applications



Delivers eviction prevention/ move-in assistance: Assists eligible callers with completing applications for rental assistance, deposits and move-in costs



Navigates regional Coordinated Entry: Serves as central access point for homeless and housing services



Enables mobility management: Provides transportation navigation services for the elderly and disabled



TEXT
18772119274



DIAL
211



SEARCH
www.wa211.org